

**PRESCRIPTION DRUG  
CLAIM FORM**



Claims Department  
PO Box 7068  
Springfield, OR 97475-0068  
(800) 624-6052, ext. 3784  
Fax (541) 225-3665  
cs@pacificsource.com

Please use this form to submit a claim for covered prescriptions sold by licensed pharmacists. Copies of more than one receipt may be included with this form, but please submit a separate form for *each patient*. The deadline for submitting claims is one year from the date the prescription was filled.

1. Complete, sign, and date this form. Find your group and member ID numbers on your member ID card.
2. Attach a copy of your pharmacy receipt (similar to the bottle label) to the back of this form. Please use tape instead of staples, and attach as many pages as needed.
3. Return this form with your receipt copies to our Claims Department. We will make every effort to complete the processing of your claim within 30 days of receiving it. If we need more information or if there is a delay, we will contact you.

If you have any questions, please contact us. A representative will be happy to assist you.

**YOUR INFORMATION**

Employer or policyholder: \_\_\_\_\_ Group number: \_\_\_\_\_

Your last name: \_\_\_\_\_ First name: \_\_\_\_\_ Middle initial: \_\_\_\_\_

Member ID number: \_\_\_\_\_ Birth date (mm/dd/yyyy): \_\_\_\_\_

Street address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Daytime phone: \_\_\_\_\_ Email: \_\_\_\_\_

Patient's last name: \_\_\_\_\_ First name: \_\_\_\_\_ Middle initial: \_\_\_\_\_

Relationship to you:  Self  Spouse or domestic partner  Child

**YOUR SIGNATURE**

I hereby certify that all information is correct.

\_\_\_\_\_  
Your signature Date

**PHARMACY RECEIPT**

Number of pages attached to this form: \_\_\_\_\_

**Note:** Only a copy of the *pharmacy* receipt can be accepted, not the cash register receipt. The pharmacy receipt is similar to the bottle label and is usually stapled to or in the bag containing your medication. The pharmacy receipt must include:

- Dispensing pharmacy name
- Prescribing doctor/nurse practitioner name
- Date prescription was filled
- NDC (National Drug Code) number
- Medication name and strength
- Quantity of drug dispensed and the number of days it is for (such as 30 days)